

Conditions and Regulations:

I, the parent or guardian of the child, agree to abide by the conditions and regulations contained herewith for participation in the Advantage QuickStart Tennis Program.

1. Registration:

Please [create a family account](#). If you already have an account please log in, no need to create a new account. If you have any questions feel free to [contact us](#) at any time. Each family account will have one adult profile, an optional spouse/partner profile, and unlimited junior profiles. Save your login information in a safe place, you may need it later.

2. Sign Up:

[Log into](#) your account. Browse classes by location or level. Select your class of choice and add to cart. Follow onscreen instructions to checkout. Read the conditions and regulations. Pay for your class and you will be signed up! Please [contact us](#) regarding any of the following items before signing up:

- Private lessons
- Paid trial lessons
- Auction vouchers
- Installment plan options
- Payment by cash/check

3. Payment:

Select 'Payment Plan' for refundable deposit of \$200 to pre-enroll in classes up to 14 days before the start of each class, or pay total in full. You must pay the amount due listed at the time of checkout. All eligible discounts including sibling, Columbia Prep student, afternoon classes, and Roosevelt Island Resident discounts are included in the total. Coupon codes must be applied manually. Please call/email the office to redeem auction vouchers. Any balance remaining after checkout will be charged to your card 14 days before the start of the program. When signing up less than 14 days before the start of any class you must pay in full. On any unpaid balance, there a late charge of 5% per month may be applied.

4. Placement:

It is our goal to work with you and your schedule to place your child in the best fit class possible. Placement is on a first come, first served basis subject to number of participants registered. We reserve the right to adjust placement, groupings, and billing before and during the semester due to, but not limited to: registration, cancellation, availability, location, date, time, instructor, and level.

5. Wait-lists:

If your preferred class is unavailable or full you are encouraged to choose an alternate time, day, or location. You may sign up to be added to a wait-list for a specific class at no additional charge. We will notify you if a slot in the class opens up and you will have the option of signing into it.

6. Evaluations:

In order to place your child in the best fit class you are encouraged to schedule a free evaluation with your site director. Evaluations are usually 1-on-1 with a site director or staff instructor and last about 10-15 minutes.

7. Trials

You may schedule a paid trial class instead of an evaluation. Trial classes are limited to 1 per child for new students only.

8. Student-to-Teacher Ratios:

We feel group classes work best with the following optimal ratios. Exceptions may apply.

4 and Under and Red Ball classes: 4 students-to-1 instructor

Orange Ball, Green Ball, and Yellow Ball: 5 students-to-1 instructor

9. Make-Ups:

We offer make-up classes on an individual basis for any missed classes. You are encouraged to provide a 24-hour notice prior to the day you expect to miss. Make-up opportunities must be used by the end of the semester in which they are offered or they will be forfeited.

10. Medical Treatment for Injuries:

We reserve the right to call 911 for medical emergencies when a parent or guardian is not present on site. We reserve the right to treat minor injuries on site.

11. Promotional Media:

We reserve the right to use videos or photographs of participants for promotional purposes only.

12. Prorated Rates:

Default advertised package rates are based on weekly lessons for the duration of a semester. Mid-semester sign-ups are automatically prorated in your shopping cart.

13. Charging:

By selecting 'Pay' at checkout you hereby authorize HCK Recreation dba Advantage Tennis Clubs to charge the amount due and balance when due to your credit card. Balance charge date extensions and payment installment plans are available upon request.

14. Cash, Checks, and Auctions:

You may choose to pay by cash, checks, or a valid auction certificate. If you choose to pay by cash or check, you are responsible for submitting the appropriate amount in person or by mail to the address below. All auction certificates have a dollar value and an expiration date. You will need to enter this information on the registration form and provide a copy of the auction certificate to receive credit toward your balance.

15. Balances and Late Charges:

Balances are due before participation. Balances that are not satisfied by the established due date may be considered overdue and cause your account to be past due. Payments made to

accounts past due may be subject to a late charge of an additional monthly fee of 5% on top of any overdue balance. We reserve the right to deny entry to a class as a result of an account past due.

16. Cancellations:

You may cancel anytime for any reason to receive a prorated refund on any unused classes remaining after cancellation. You are encouraged to provide a reason for cancellation if you think it will help us create a better product.

17. Refunds:

You are entitled to a refund on any unused classes upon notification of cancellation. The refund amount will be calculated based on the number of unused classes remaining in the semester, less any overdue fees. Depending on how many classes you participated in, you may be entitled to a full or partial refund of the deposit.

We, HCK Recreation, Inc. dba Advantage QuickStart Tennis, agree to abide by the additional clauses contained herewith.

1. Your Personal Information:

We will securely store your personal information and use it for internal uses only. We will not share it with third-party entities. We are not liable for any damages or indemnification as a result of storing or using your personal information.

2. Notifications

We will make a good-faith effort to notify you of any changes to the schedule, rates, or other applicable information within a reasonable period of time. We reserve the right to use your personal information to contact you within reasonable hours of operation. We reserve the right to market internal promotional materials to you we think you may be interested in.

3. Insurance and Liability

We will maintain a safe and clean space for you and your children to play, learn, and grow. We will maintain a valid insurance policy for coverage of all liabilities not expressly exempted herewith. We are not liable for any damages or indemnification as a result of injury occurring off site, or on site under the supervision of the parent or guardian.

4. Staffing

We will maintain a trained, punctual, informative, and well-mannered staff. We will conduct background checks on all staff prior to hiring them. We reserve the right to change your child's coach at any time for any reason. We encourage all our staff to be excellent representatives of Advantage QuickStart Tennis, however we are not liable for any damages or indemnification as a result of our staff before or after their work shift.

Contact:

Paul Fontana at 646-884-9649 or pfontana@advantagetennisclubs.com

Joel Richmond at 646-884-9644 or jrichmond@advantagetennisclubs.com

Mailing address:

Attn: Advantage QuickStart

484 West 43rd Street

New York, NY 10036

Do not hesitate to contact us with any questions regarding registration or the program!